# Spring, 2007 Advisement Satisfaction Survey Results
# Office of Admissions & Advising
# All Undergraduate Majors (37) Program Admits

| Survey Item | % Agree or Strongly Agree | %Disagree or Strongly Disagree |
|---|---|---|
| 1. My advisor's hours are posted | 94 | 6 |
| 2. My advisor is NOT a good source for academic advice about college and university procedures | 19.5 | 80.5 |
| 3. When I meet with my advisor, I understand that it is my responsibility to come prepared with questions & ideas. | 97.2 | 2.9 |
| 4. My advisor listens closely to my concerns and questions, whether they are academic, professional or personal. | 97.1 | 2.9 |
| 5. To make an appointment with my advisor is relatively easy. | 97.1 | 2.9 |
| 6. My advisor is a good source for accurate information about campus resources. | 93.9 | 6 |
| 7. My advisor is NOT a good source for advice about my major and career choices. | 13.5 | 86.5 |
| 8. My advisor helps me when asked, although I feel free to choose the direction of my program. | 97 | 3 |
| 9. My advisor does NOT help me choose what options/minors or courses work best for me. | 13.5 | 86.6 |
| 10. My advisor provides guidance on where to seek information regarding different educational options. | 93.6 | 6.4 |
| 11. My advisor is a good source of accurate information regarding academic policies. | 93.8 | 6.2 |
| 12. My advisor helps me evaluate my progress towards graduation. | 93.9 | 6 |
| 13. My advisor does NOT ask me if I have concerns or questions. | 86.1 | 13.9 |
| 14. My advisor offers me good academic advice so I can make sound judgments about my post academic future. | 93.9 | 6.1 |
| 15. My advisor deals with me in a professional manner. | 96.9 | 3.0 |
| 16. My advisor is NOT accessible when needed. | 5.4 | 94.6 |
| 17. My advisor contacts me within a reasonable time when I leave a message about how I can be contacted via voice mail of e-mail. | 96.7 | 3.2 |
| 18. My advisor does NOT provide me with accurate information regarding graduation requirements. | 97.1 | 2.9 |
| OVERALL ADVISEMENT SATISFACTION* | Satisfied | Dissatisfied |
| % for Items 2, 7, 9, 13, and 16 were reversed in calculating overall satisfaction. | 93.1 | 6.8 |

# Spring, 2007 Advisement Satisfaction Survey Results
# Office of Admissions & Advising
# All Undergraduate Majors (85) Non-Admits

| Survey Item | % Agree or Strongly Agree | %Disagree or Strongly Disagree |
|---|---|---|
| 1. My advisor's hours are posted | 97.6 | 2.4 |
| 2. My advisor is NOT a good source for academic advice about college and university procedures | 81.1 | 18.8 |
| 3. When I meet with my advisor, I understand that it is my responsibility to come prepared with questions & ideas. | 95.3 | 4.7 |
| 4. My advisor listens closely to my concerns and questions, whether they are academic, professional or personal. | 95.4 | 3.5 |
| 5. To make an appointment with my advisor is relatively easy. | 96.5 | 4.6 |
| 6. My advisor is a good source for accurate information about campus resources. | 96.4 | 3.6 |
| 7. My advisor is NOT a good source for advice about my major and career choices. | 89.1 | 10.8 |
| 8. My advisor helps me when asked, although I feel free to choose the direction of my program. | 96.5 | 3.6 |
| 9. My advisor does NOT help me choose what options/minors or courses work best for me. | 88.2 | 11.8 |
| 10. My advisor provides guidance on where to seek information regarding different educational options. | 95.2 | 4.8 |
| 11. My advisor is a good source of accurate information regarding academic policies. | 97.6 | 2.4 |
| 12. My advisor helps me evaluate my progress towards graduation. | 97.6 | 2.4 |
| 13. My advisor does NOT ask me if I have concerns or questions. | 90.4 | 29.5 |
| 14. My advisor offers me good academic advice so I can make sound judgments about my post academic future. | 96.4 | 3.6 |
| 15. My advisor deals with me in a professional manner. | 96.5 | 3.5 |
| 16. My advisor is NOT accessible when needed. | 92.9 | 8.2 |
| 17. My advisor contacts me within a reasonable time when I leave a message about how I can be contacted via voice mail of e-mail. | 96.7 | 3.3 |
| 18. My advisor does NOT provide me with accurate information regarding graduation requirements. | 92.6 | 7.4 |
| OVERALL ADVISEMENT SATISFACTION* | Satisfied | Dissatisfied |
| *% for Items 2, 7, 9,13, 16, and 18 were reversed in calculating overall satisfaction. | 73.8 | 27.3 |

# Spring, 2007 Advisement Satisfaction Survey Results
# Faculty Advising
# All Undergraduate Majors (143) Admits

| Survey Item | % Agree or Strongly Agree | %Disagree or Strongly Disagree |
|---|---|---|
| 1. My advisor's hours are posted | 97.9 | 2.2 |
| 2. My advisor is NOT a good source for academic advice about college and university procedures | 84.3 | 15.7 |
| 3. When I meet with my advisor, I understand that it is my responsibility to come prepared with questions & ideas. | 98.1 | 1.9 |
| 4. My advisor listens closely to my concerns and questions, whether they are academic, professional or personal. | 99.3 | .7 |
| 5. To make an appointment with my advisor is relatively easy. | 96.5 | 3.5 |
| 6. My advisor is a good source for accurate information about campus resources. | 96.4 | 3.6 |
| 7. My advisor is NOT a good source for advice about my major and career choices. | 86.7 | 13.3 |
| 8. My advisor helps me when asked, although I feel free to choose the direction of my program. | 98.6 | 1.4 |
| 9. My advisor does NOT help me choose what options/minors or courses work best for me. | 90.9 | 9 |
| 10. My advisor provides guidance on where to seek information regarding different educational options. | 98.5 | 1.6 |
| 11. My advisor is a good source of accurate information regarding academic policies. | 97.9 | 2.3 |
| 12. My advisor helps me evaluate my progress towards graduation. | 99.3 | .7 |
| 13. My advisor does NOT ask me if I have concerns or questions. | 97.8 | 2.2 |
| 14. My advisor offers me good academic advice so I can make sound judgments about my post academic future. | 97.1 | 3 |
| 15. My advisor deals with me in a professional manner. | 98.4 | 1.4 |
| 16. My advisor is NOT accessible when needed. | 95.2 | 4.8 |
| 17. My advisor contacts me within a reasonable time when I leave a message about how I can be contacted via voice mail of e-mail. | 99.1 | .8 |
| 18. My advisor does NOT provide me with accurate information regarding graduation requirements. | 95.6 | 4.4 |
| OVERALL ADVISEMENT SATISFACTION* | Satisfied | Dissatisfied |
| *% for Items 2, 7, 9,13, 16, and 18 were reversed in calculating overall satisfaction. | 73.6 | 31.8 |